

# 2024 PAY FOR PERFORMANCE

Ambetter is proud to invite you to participate in our Pay-for-Performance (P4P) program. The program is designed to enhance quality of care through a focus on preventive and screening services, while promoting engagement with our members. Based on program performance, you are eligible to earn additional compensation — beyond what you are paid through your Participating Provider Agreement. The P4P program is “upside only” and involves no risk to you. Furthermore, contract documentation is not required to participate in this program.

The P4P program provides financial incentives for engaging with our members and closing care gaps based on National Committee for Quality Control (NCQA) and Healthcare Effectiveness Data and Information Set (HEDIS®) quality performance standards. Each care gap has its own incentive amount, and payment is rendered for each compliant member event once the target has been achieved for that specific measure.



## How Does it Work:

Incentives are paid based on member primary care assignment. In other words, a closed-care gap results in an incentive to the tax identification number (TIN) for the primary care provider (PCP) of record for that member. Incentives are paid three times per year, and providers will receive credit for all care gaps closed during the calendar year.



## Payment Information:

- Members have to be formally assigned to a provider’s tax ID number (TIN).
- Selected measures are focused on PCP engagement, screening services, and medication adherence which align with Office of Regulatory Services (ORS) HEDIS® tech specs (see chart below).
- Each measure has its own incentive amount paid after achieving its own target score (see chart below).
- Each measure has two targets. Completing the first target pays 75% of the bonus incentive amount. Achieving the second target pays the rest of the incentive amount to reach 100% of the incentive amount.
- Three payouts per year (Q1 and Q2, Q3, Q4 Final Reconciliation).

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Ambetter of Tennessee is underwritten by Celtic Insurance Company, which is a Qualified Health Plan issuer in the Tennessee Health Insurance Marketplace.

 **2024 Measure List:**

	Measure Incentive	Target 1 Pays 75% of Incentive	Target 2 Pays 100% of Incentive
Asthma Medication Ratio (AMR)	\$25.00	84.50%	89.20%
Chlamydia Screening in Women (CHL): Total (16 to 24)	\$25.00	43.10%	51.10%
Controlling High Blood Pressure (CBP)	\$25.00	64.30%	70.20%
Eye Exam for Patients with Diabetes (EED)	\$25.00	44.00%	53.80%
Breast Cancer Screening (BCS)	\$25.00	70.80%	74.60%
Hemoglobin A1c Control for Patients with Diabetes (HBD) (<9%)	\$25.00	72.26%	76.40%
PPC — Postpartum (PPC)	\$25.00	81.60%	89.20%
Proportion of Days Covered (PDC) — Diabetes All Classes	\$25.00	75.60%	79.60%
Cervical Cancer Screening (CCS)	\$25.00	58.50%	65.10%
Antidepressant Medication Management (AMM)	\$25.00	69.50%	74.90%

 **Additional Information:**

- Monthly performance reports and care gaps will be placed on the secure provider portal via Provider Analytics.
- There is no claw-back provision for this program, so if a provider terms mid-year or no longer has assigned membership, we will not recoup funds.
- HEDIS® measures are evaluated using NCQA HEDIS®-established guidelines, except minimum qualified members per event is not thirty (30), it is one (1).

 **Important Contact Information:**

If you have questions about our P4P Program, please contact your Ambetter representative, or call Provider Services at **1-833-709-4735 (TTY: 711)**. You can reach us Monday to Friday from 8 a.m. to 6:30 p.m. EST.