

Availity Essentials/ Secure Provider Portal

Availity Essentials

Availity Essentials has been chosen as the new, secure provider portal. A phased rollout will be completed by early 2025.

For providers new to Availity Essentials, getting an account is the first step toward working on Availity.



Administrators can register with Availity Essentials here:
www.Availity.com/documents/learning/LP_AP_GetStarted
Have your tax ID number ready during signup.

Providers needing additional assistance with registration can call Availity Client Services: **1-800-AVAILITY (282-4548)**
Monday through Friday, 8 a.m. – 8 p.m. ET.

For general questions, reach out to your health plan Provider Engagement representative.

Manage patient administrative tasks quickly and easily:



Validate eligibility and benefits



Submit authorizations



Submit claims



Access payer resources



Check claim status

Secure Provider Portal

Our current secure portal is still available for other functions that our providers use today.



Visibility of Multiple TINs

One point of entry allows for quick and easy access to Ambetter of Tennessee member information for multiple TINs/practices.



Access Daily Patient Lists From One Screen

One concise view allows primary care providers to scan patient lists for Ambetter of Tennessee member eligibility, care gaps, and much more.



Manage Batch Claims for Free

Submit and manage claims, including batch files, for free. View detailed Electronic Funds Transfer (EFT) payment history.



Simplify Prior Authorization Process

“Smart Sheets” feature prompts for required clinical information when submitting prior authorization requests.



Streamline Office Operations:

- View patient demographics and history.
- Secure messaging between provider and Ambetter of Tennessee.
- Update provider demographics.

 **Questions?**
1-833-709-4735

 **AmbetterHealth.com/en/tn/**