

CONTINUITY OF CARE PROGRAM

TIERED INCENTIVE PAYMENT GUIDE

The Continuity of Care (CoC) program is designed to support provider outreach to members for annual visits and condition management, which will help Ambetter of Tennessee, Inc. better identify members who are eligible for case management. The program achieves this goal by increasing visibility into members' existing medical conditions for better quality of care for chronic condition management and prevention. Providers earn bonus payments for proactively coordinating preventive medicine and for thoroughly addressing patients' current

conditions to improve health and clinical quality of care. Our members benefit from this program by receiving more regular and proactive assessments for their chronic conditions.

The CoC program is in addition to Ambetter of Tennessee's other provider bonus programs and does not replace them. Providers are eligible for a bonus for each completed Appointment Agenda (disease conditions / continuity of care portion only) with verified / documented diagnoses.

Tiered Incentive Payment Chart

Threshold Percentage of Appointment Agendas Completed	Bonus Paid per Paper Appointment Agenda Submission	Bonus Paid per Electronic Appointment Agenda Submission
<50%	\$50	\$100
≥50% to <80%	\$100	\$200
≥80%	\$150	\$300

How Are My Incentives Calculated based on my Volume of Appointment Agendas?

Incentive payments are calculated based on the Tiered Incentive Payment Chart (see above). Thresholds are calculated at the Company, Line of Business, and Provider level.

Incentive Payment Example

Scenario: Dr. Lee, an Ambetter of Tennessee Marketplace only provider, has 100 Appointment Agendas. For the year, she completed 75 of the 100 Appointment Agendas or 75%.

Payment:	Appointment Agenda Tier	Incentive Payment Per Agenda	Total Payment Paid
	<50% (Agendas 1-49)	\$100 x 49 agendas	\$4,900
	≥50% to <80% (Agendas 50-75)	\$100 x 26 agendas	\$5,200
	Total Incentive Payment Paid to Dr. Lee (75 agendas)		\$10,100

Please Note

Ambetter of Tennessee will manage the bonus calculation, reconciliation, and payment processing. Thank you for being a partner in our members' care. You may also contact your Provider Engagement Administrator at **1-833-709-4735** for support and education.

Ambetter of Tennessee is underwritten by Celtic Insurance Company, which is a Qualified Health Plan issuer in the Tennessee Health Insurance Marketplace. This is a solicitation for insurance.