# Availity Essentials/ Secure Provider Portal

**ambetter.** of Alabama | *Insured by Celtic Insurance Company*

## Availity Essentials

*Availity Essentials has been chosen as the new, secure provider portal. A phased rollout will be completed by early 2025.*

**For providers new to Availity Essentials, getting an account is the first step toward working on Availity.**

Administrators can register with Availity Essentials here: **www.Availity.com/documents/learning/LP_AP_GetStarted** Have your tax ID number ready during signup.

Providers needing additional assistance with registration can call Availity Client Services: **1-800-AVAILITY (282-4548)** Monday through Friday, 8 a.m. – 8 p.m. ET.

*For general questions, reach out to your health plan Provider Engagement representative.*

### Manage patient administrative tasks quickly and easily:

- Validate eligibility and benefits
- Submit claims
- Check claim status
- Submit authorizations
- Access payer resources

## Secure Provider Portal

*Our current secure portal is still available for other functions that our providers use today.*

**Questions?
1-800-442-1623**

**www.AmbetterofAlabama.com**

### Visibility of Multiple TINs
One point of entry allows for quick and easy access to Ambetter of Alabama member information for multiple TINS/practices.

### Access Daily Patient Lists From One Screen
One concise view allows primary care providers to scan patient lists for Ambetter of Alabama member eligibility, care gaps, and much more.

### Manage Batch Claims for Free
Submit and manage claims, including batch files, for free. View detailed Electronic Funds Transfer (EFT) payment history.

### Simplify Prior Authorization Process
"Smart Sheets" feature prompts for required clinical information when submitting prior authorization requests.

### Streamline Office Operations:
- View patient demographics and history.
- Secure messaging between provider and Ambetter of Alabama.
- Update provider demographics.

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