

# Telemedicine

# Non-Emergency Behavioral Health Services

Ambetter of North Carolina Inc. offers telemedicine for non-emergency behavioral health services at no cost to members 18 years and older. Connect with a behavioral health provider from your mobile device or computer, Monday through Friday from 7 a.m. to 9 p.m.

### How does a member sign up for Teladoc?

- 1. Visit AmbetterTelehealthNC.com
- 2. For new members, Set up an Account (Purple Box) or for returning members, Login to Account (Blue Box)
- 3. Schedule an appointment with the therapist or psychiatrist of the member's choice

For additional support, the member can call the Ambetter of North Carolina Inc. Member Services line at 1-833-863-1310 (Relay 711).

### Additional Ambetter of North Carolina Inc. Member Services

- <u>Ambetter of North Carolina Inc. Member Services</u>: Call **1-833-863-1310 (Relay 711)**, Monday-Friday, 8AM-8PM EST.
- For additional information, please visit www.ambetterofnorthcarolina.com/health-plans/our-benefits/ambetter-telehealth.html.

#### **Visit**

Please scan QR Code below to set up and activate your Teladoc account today. You can contact us at 1-833-863-1310 (Relay 711) for support.



Scan to Sign Up for Teladoc