

QUALIFIED HEALTH PLAN SURVEY (QHP)





2019 Ambetter Member Survey Results

Every year SilverSummit Healthplan asks a randomly selected group of members to complete the QHP Survey. QHP measures consumers satisfaction with their experience; the quality of care provided by doctors and specialists and services provided by the health plan. Ratings are based on scale of 0-100% with 100% being the best.

Results will indicate an arrow for increase or decrease from previous year





FROM



QHP Survey	How Well doctors communicate	Rating personal doctor	Rating of Specialist	Rating of health care	Rating of health plan
Adult and Child combined	88.1%	86.5%	84.3%	75.3%	71.2%