





## **Ambetter Programs for Members**

Ambetter from Magnolia wants to assist you in living your best life and has several programs to help you do that. The table below lists some of the programs available from Ambetter. The table shows how you become eligible for the program and how you use the program. If you are interested in finding out how to use any of the programs offered by Ambetter, call 1-877-687-1187 or Relay 711. Once you are in the program, you can always get out (or opt out) by calling 1-877-687-1187, or Relay 711.

Program	How to Be Eligible	Program Services
Adult Preventive Program –Health screenings to be sure you receive early diagnosis and treatment, if needed	All members ages 18-65 who need preventive screenings	<ul> <li>Care Management</li> <li>Help finding a Medical Home</li> <li>Assistance making appointments for preventive screenings</li> <li>My Health Pays Incentives for wellness exam</li> </ul>
Fluvention – Vaccine (shot) to keep you and your children from getting the Flu	Any member ages 6 months old and older	<ul> <li>Care Management</li> <li>Help finding a Medical Home</li> <li>Assistance making appointments for getting a flu shot</li> <li>My Health Pays Incentives</li> </ul>
Childhood Immunizations (shots) Routine immunizations to prevent diseases such as whooping cough, measles, mumps, chicken pox, and other diseases.	Children under the age of 2 who are due for or have missed immunizations.	<ul> <li>Care Management</li> <li>Help finding a Medical Home</li> <li>Assistance making appointments your child to get immunizations</li> </ul>





Program	How to Be Eligible	Program Services
Pregnancy/Start Smart For Baby (SSFB) A program for women who are pregnant and for moms who have just had a baby.	Members who are pregnant and members with newborns.	<ul> <li>Help finding a doctor and hospital for your care and delivery and for your baby after he or she is born</li> <li>Reminders of your pre-natal visits</li> <li>Information sent to you by mail, telephone and through the Magnolia Website</li> <li>Get a list of places in your community where you can get things like food, cribs, housing, or clothing</li> <li>Get information on eating healthy and WIC</li> <li>Get information on how to lower your risk of problems with your pregnancy</li> <li>Get information on newborn care</li> <li>Get information on shots and doctor visits for you and your baby</li> <li>Get information on birth control options after pregnancy</li> </ul>
Health Management Programs for members with Asthma, Coronary Artery Disease, Diabetes, Depression, Hypertension, Hyperlipidemia, Low back pain, and Tobacco cessation in order to stay healthy	Members who have been told they have asthma, coronary artery disease, diabetes, depression, hypertension, hyperlipidemia, low back pain and currently smoke.	<ul> <li>24-Hour Nurse Advise Line</li> <li>Care Management</li> <li>Disease Management Programs</li> <li>Wellness Program</li> <li>Personal Health Coach</li> <li>Information by mail, on-line, or mail</li> <li>Help finding a Medical Home</li> <li>Assistance making appointments</li> <li>Appointment and scheduling reminders by phone or mail</li> </ul>
Emergency Department Avoidance Program: A program to assist members in finding the right level of care to avoid needless emergency room visits.	All members who have been in the emergency room 4 times in a year and have had at least one visit in the past 30 days.	<ul> <li>24-Hour Nurse Advice Line</li> <li>Care Management Program</li> <li>Help finding a Medical Home</li> <li>Help finding an Urgent Care Clinic or Walk-In Clinic</li> <li>Help making appointments with your doctor</li> <li>Ambetter TeleHealth</li> </ul>







Program	How to Be Eligible	Program Services
Readmission	All members who have frequent	24-Hour Nurse Advice Line
Reduction Program	hospital admissions	Care Management Program
A program to		Help finding a Doctor
decrease needless		<ul> <li>Wellness and Prevention Screening</li> </ul>
hospital admissions.		Help finding a Medical Home
		Care Planning Support
		Home Visits if wanted
		<ul> <li>Care Manager from Magnolia to attend doctor appointments with member if needed</li> </ul>
		Community Resources for any needs you may have
		Medication Review and support
		Help making follow up appointments after hospital discharge
		<ul> <li>Arranging Equipment, Medical Supplies,</li> </ul>
		Home Health, Therapies and more
		Education Programs for your health
		Ambetter TeleHealth
Integrated Complex	Members who have both a behavioral	24-Hour Nurse Advice Line
Care Management	health and physical health illnesses	Care Management Program
A program to assist		Help finding a Medical Home
members who have		Assistance making appointments
both physical and		Appointment and scheduling reminders
behavioral health		by phone or mail if needed
illnesses.		Information on Crisis Hotlines
		<ul> <li>Information on community resources</li> </ul>





