



<b>SERVICE AREA</b>	<b>Mississippi</b>		
<b>LINE OF BUSINESS</b>	<b>Ambetter From Magnolia Health Exchange (Commercial) (Members of all ages)</b>		
<b>EFFECTIVE DATE</b>	<b>December 1, 2021</b>		
	<b>SPECIALITIES</b>	<b>COVERAGE</b>	<b>AUTHORIZATION</b>
<b>SERVICES</b>  <b>(Scope applies to adult and pediatric providers and membership)</b>	Gynecologic-Oncology Hematology Medical Oncology Neuro-Oncology Pediatric Oncology Surgical Oncology Urology  <b>(Medications Only)</b>	<b>Place of Treatment:</b> 11-Doctor's office 19-Outpatient off-campus 22-Outpatient on-campus 24-Ambulatory  <b>Diagnosis Scope:</b> Cancer Diagnosis = C00-D09, D37-D44, E34.0  Hematology Diagnosis = D45-D49, D61.81, D61.2, D63.0, D63.8, D64.2-D64.3, D64.81, D64.89, D64.9, D68.59, D69.41, D69.59, D69.6, D69.8, D69.9, D70, D72.8, D72.9, D73.81, D73.9, D75.1, D75.81, D75.82  N&V = R11	<b>Authorization Required for medications with cancer and hematology diagnosis:</b>  <ul style="list-style-type: none"> <li>• Infused and oral Chemotherapy</li> <li>• Hormonal Therapeutic Treatment</li> <li>• Supportive Agents</li> <li>• Symptom Management Medications</li> </ul>
	<b>Radiation Oncology</b>	<b>Place of Treatment:</b> 11-Doctor's office 19-Outpatient off-campus 22-Outpatient on-campus 24-Ambulatory	<b>Authorization required for members with an oncology/hematology diagnosis code:</b>  <ul style="list-style-type: none"> <li>• Brachytherapy, Conformal</li> <li>• IMRT, SBRT, IGRT</li> <li>• 3D</li> <li>• SRS</li> </ul>
<b>AUTHORIZATION PROCESS</b>	<p>Physician's Office must complete and submit NCH Cancer Treatment Request for preauthorization.</p> <p><b>We respectfully request you allow 5 business days for authorization process.</b></p> <ul style="list-style-type: none"> <li>• Login onto NCH provider web portal at <a href="https://my.newcenturyhealth.com">https://my.newcenturyhealth.com</a></li> <li>• <b>Network Operations: 888-999-7713 - Option 6</b></li> <li>• Peer to Peer Request: 888-999-7713 - Option 5</li> <li>• Telephonic Intake 888-999-7713             <ul style="list-style-type: none"> <li>○ <i>Medical Oncology - Option 1</i></li> <li>○ <i>Radiation Oncology - Option 2</i></li> </ul> </li> </ul> <p><i>NCH Hours: 7:00 AM - 7:00 PM CST (Monday - Friday)</i></p>		



New Century Health



FROM | magnolia health.

NCH TURN AROUND TIMES (TAT)	LOB	Medical Services		Medical Benefit (Buy & Bill)		Pharmacy Benefit (Patient/Physician Acquired from Pharmacy)	
		Standard CTR	Expedited CTR	Standard CTR	Expedited CTR	Standard CTR	Expedited CTR
	Exchange (Commercial)	7 Calendar Days	36 Hours	7 Calendar Days	36 Hours	24 Hours	12 Hours
TRANSITION OF CARE	<ul style="list-style-type: none"> <li>Authorizations previously issued by Ambetter From Magnolia Health utilization management <b>before December 1, 2021</b>, will remain in effect until the authorization expiration date or there is a change in treatment, at which point an authorization will be required through NCH.</li> <li>Authorizations previously issued by Ambetter From Magnolia Health. utilization management <b>expiring on or after December 1, 2021</b>, must be submitted to New Century Health to obtain a new valid authorization.</li> </ul>						
TRANSPLANT SERVICES	<p>PRIOR TO MOBILIZATION - Send all chemotherapy regimen requests to New Century Health.</p> <p>BEGINNING WITH MOBILIZATION all authorization requests for transplant related chemotherapy should be sent to the Ambetter From Magnolia Health transplant unit.</p>						
RETRO AUTHORIZATIONS	Retrospective authorizations are out of scope and should be appealed with Ambetter From Magnolia Health						
OUT OF SCOPE REQUESTS	Out of scope requests will be forwarded to Health Plan						
PROVIDER ADDS, TERMS and CHANGES	<p>Please contact Provider Network Operations to report all provider additions, terminations and/or demographic changes.</p> <p>Requests can be made via our on-line portal:  <a href="https://my.newcenturyhealth.com">https://my.newcenturyhealth.com</a> – Assistance Needed</p>						



<p><b>EXCLUSIONS</b></p>	<ul style="list-style-type: none"> <li>▪ Antibiotics</li> <li>▪ Bone Marrow, Stem Cell Transplants (<b>EXCEPTION</b>--mobilization in pre-transplant patients is included in NCH scope and should be reviewed, i.e., Mozobil)</li> <li>▪ CAR-T Cell Therapy</li> <li>▪ CKD/ESRD Patients/Medications</li> <li>▪ Clinical Trials</li> <li>▪ Controlled Substances (i.e., Morphine)</li> <li>▪ Diagnostic Radioisotopes</li> <li>▪ Diagnostic Imaging and Diagnostic Testing</li> <li>▪ Equipment Requests (infusion pumps)</li> <li>▪ Genetic Lab Testing and Laboratory Services</li> <li>▪ Hemophilia Drugs</li> <li>▪ Home Health</li> <li>▪ Inpatient Radiation and Chemotherapy Treatments</li> <li>▪ Member notification letters/Claims management/Provider contracting</li> <li>▪ Non-par Members outside of service area</li> <li>▪ Radiopharmaceuticals</li> <li>▪ Retrospective Requests</li> <li>▪ Soliris and Ultomiris</li> <li>▪ Specialties, Diagnoses, Jcodes/ CPT Codes, Places of Treatment, and Lines of Business outside defined scope</li> <li>▪ Surgeries/ Surgical Procedures</li> </ul>
<p><b>NCH Oncology Clinical Leadership</b></p>	<p>Andrew Hertler, MD, FACP   Chief Medical Office  Hugh Wallace, MD   Sr. Medical Director  Stanley Rubin, MD   Sr. Medical Director  Joel Schwartz, MD   Radiation Oncology</p>