



Preventive Care Guide

Effective January 1, 2025

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Preventive Care Guide

Overview (Federal Preventive Care Requirements): The federal Patient Protection and Affordable Care Act (PPACA) requires non-grandfathered health plans to cover certain services under preventive care, without cost sharing to members when provided by an in-network provider. This coverage includes:

- Evidence-based items or services that have in effect a rating of “A” or “B” in the current recommendations of the United States Preventive Services Task Force (USPSTF).
 - Published USPSTF A/B recommendations can be found at:
<https://www.uspreventiveservicestaskforce.org/uspstf/recommendation-topics/uspstf-a-and-b-recommendations>
- Immunizations for routine use in children, adolescents and adults that have in effect a recommendation from the Advisory Committee on Immunization Practices (ACIP) of the Centers for Disease Control and Prevention (CDC).
 - Published ACIP recommended immunization schedules can be found at:
<https://www.cdc.gov/vaccines/hcp/imz-schedules/index.html>
- With respect to infants, children and adolescents, evidence-informed preventive care and screenings provided for in the comprehensive guidelines supported by the Health Resources and Services Administration (HRSA). HRSA endorses preventive guidelines established by the American Academy of Pediatrics (AAP) for the health and well-being of infants, children and adolescents. These recommendations are referred to as Bright Futures.
 - Published Bright Futures recommendations can be found at:
https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf
- With respect to women, such additional preventive care and screenings as provided for in comprehensive guidelines supported by the HRSA.
 - Published HRSA recommendations (for women) can be found at:
<https://www.hrsa.gov/womens-guidelines>

Note: Coverage of preventive care services must become effective upon a plan’s start or anniversary date that is one year after the date a new recommendation or guideline is issued.

PPACA states reasonable medical management techniques may be used to determine coverage limitations if a recommendation or guideline does not specify the frequency, method, treatment, or setting for the provision of a recommended preventive service. Reasonable medical management techniques may include precertification, concurrent review, claim review, or similar practices to determine coverage limitations under the plan. These established reasonable medical management techniques and practices may be utilized to determine frequency, method, treatment or setting for the provision of a recommended preventive service.

In addition to the designated services identified by the above-listed sources, tobacco cessation treatment, wellness examinations for all populations – children and adults – and services that are integral to the furnishing of a specific preventive care benefit (e.g., anesthesia provided during sterilization surgery for women) are included under preventive care coverage.

Ambetter Health Preventive Care Coverage: All Ambetter Health plans provide preventive care coverage in accordance with the above-listed PPACA requirements. If two recommendations address the same benefit, but differ (e.g., USPSTF's breast cancer screening recommendation vs. HRSA's breast cancer screening recommendation), the richest coverage applies. **Although this documentation only focuses on federal requirements (national preventive care coverage), we do cover additional preventive care benefits when required by state law.**

Preventive care refers to measures or services taken to promote health and early detection/prevention of diseases and injuries, rather than treating them or curing them. Preventive care may include, but is not limited to, examinations and screening tests tailored to an individual's age, health, and family history. All preventive care received from an in-network Ambetter Health provider is covered with no cost share (i.e., covered at 100% (of the contracted amount) – without deductible, coinsurance or copayment). This coverage also includes preventive prescription medications such as contraceptives, aspirin, vitamin D and folic acid for all persons planning to or who could become pregnant. The Formulary (Prescription Drug List) can provide additional details on specific medications covered without cost share.

Please keep in mind, certain covered services can be provided for preventive or diagnostic reasons. When a covered preventive service is performed for the purpose of preventive screening and is appropriately reported (billed by the provider), it will fall under the preventive care services benefit. This includes services directly related to the performance of a covered preventive care service. Examples of preventive services are those performed on a person who:

- Has not had the preventive screening done before and does not have symptoms or other abnormal studies suggesting abnormalities; or
- Has had the preventive screening done within the recommended interval with the findings considered normal; or
- Has had diagnostic services results that were normal after which the physician recommendation would be for future preventive screening studies using the preventive services intervals.

However, when a covered service is performed for diagnostic purposes, it will not fall under preventive care, but rather under the applicable non-preventive medical benefit, which may be subject to cost share (deductible, coinsurance or copayment) depending on your plan. Examples of diagnostic services are those performed on a person who:

- Had abnormalities found on previous preventive or diagnostic studies that require further diagnostic studies; or
- Had abnormalities found on previous preventive or diagnostic studies that would recommend a repeat of the same studies within shortened time intervals from the recommended preventive screening time intervals; or
- Had a symptom(s) that required further diagnosis; or
- Does not fall within the applicable population for a recommendation or guideline.

The following table (beginning on page 3) provides an overview of available preventive care coverage. IMPORTANT: If a preventive care service is recommended for a specific gender (e.g., men or women), this is in reference to the individual's sex assigned at birth, rather than gender identity.

Acronyms:

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| •AAP: American Academy of Pediatrics | •MMEP: Major Medical Expense Policy |
| •ACIP: Advisory Committee on Immunization Practices | •PPACA: Patient Protection & Affordable Care Act |
| •CDC: Centers for Disease Control & Prevention | •USPSTF: United States Preventive Services Task Force |
| •EOC: Evidence of Coverage | •WPSI: Women's Preventive Services Initiative |
| •HRSA: Health Resources & Services Administration | |

Member Questions: For any questions regarding preventive care coverage, please talk to your physician directly or call us at the toll-free number listed on the back of your Ambetter Health ID card.

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)		
Service	Population	Summary
Wellness Examinations	Children and Adults	<p>Preventive medicine comprehensive evaluation and management services (i.e., wellness examinations) for well-baby, well-child and well-adult/woman include:</p> <ul style="list-style-type: none"> • An age-and gender-appropriate history, • Physical examination, • Counseling/anticipatory guidance, • Risk factor reduction interventions, and • The ordering of appropriate immunization(s) and laboratory/screening procedures. <p>Note: The below-listed services may be provided as part of a wellness examination or at a separate encounter.</p>
USPSTF's A/B Recommendations		
Abdominal Aortic Aneurysm Screening	Men	<p>USPSTF Rating (Dec. 2019): B</p> <p>The USPSTF recommends 1-time screening for abdominal aortic aneurysm with ultrasonography in men aged 65-75 years who have ever smoked.</p>
Anxiety Screening in Children and Adolescents	Children and Adolescents	<p>USPSTF Rating (Oct. 2022): B</p> <p>The USPSTF recommends screening for anxiety in children and adolescents aged 8 to 18 years.</p>
Aspirin Use to Prevent Preeclampsia and Related Morbidity and Mortality	Pregnant Women	<p>USPSTF Rating (Sept. 2021): B</p> <p>The USPSTF recommends the use of low-dose aspirin (81 mg/day) as preventive medication after 12 weeks of gestation in persons who are at high risk for preeclampsia.</p>
Bacteriuria Screening	Pregnant Women	<p>USPSTF Rating (Sept. 2019): B</p> <p>The USPSTF recommends screening for asymptomatic bacteriuria using urine culture in pregnant persons.</p>
Behavioral Counseling to Prevent Sexually Transmitted Infections	Adolescents and Adults	<p>USPSTF Rating (Aug. 2020): B</p> <p>The USPSTF recommends behavioral counseling for all sexually active adolescents and for adults who are at increased risk for sexually transmitted infections (STIs).</p>
Behavioral Counseling to Prevent Skin Cancer	Children, Adolescents, Young Adults and Parents of Young Children	<p>USPSTF Rating (March 2018): B</p> <p>The USPSTF recommends counseling young adults, adolescents, children and parents of young children about minimizing exposure to ultraviolet (UV) radiation for persons ages 6 months to 24 years with fair skin types to reduce their risk of skin cancer.</p>
Breast Cancer Screening	Women	<p>USPSTF Rating (April 2024): B</p> <p>The USPSTF recommends biennial screening mammography for women aged 40 to 74 years.</p>

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		Note: Please <u>also refer to the HRSA breast cancer screening recommendation</u> on page 10; it addresses richer coverage (as frequently as annually).
Cervical Cancer Screening	Women	<p>USPSTF Rating (Aug. 2018): A The USPSTF recommends screening for cervical cancer every 3 years with cervical cytology alone in women aged 21-29 years.</p> <p>For women 30 to 65 years of age, the USPSTF recommends:</p> <ul style="list-style-type: none"> • Screening every 3 years with cervical cytology (pap test) alone, • Every 5 years with high-risk human papillomavirus (hrHPV) testing alone, or • Every 5 years with hrHPV testing in combination with cytology (cotesting).
Chlamydia Infection Screening	Women	<p>USPSTF Rating (Sept. 2021): B The USPSTF recommends screening for chlamydia in all sexually active women 24 years or younger and in women 25 years or older who are at increased risk for infection. This recommendation applies to asymptomatic, sexually active adolescents and adults, including pregnant persons.</p>
Cholesterol Screening (Lipid Disorders Screening) / Statin Use for the Primary Prevention of Cardiovascular Disease in Adults	Adults	<p>USPSTF Rating (Aug. 2022): B The USPSTF recommends that adults without a history of cardiovascular disease (CVD) use a low to moderate dose statin for the prevention of CVD events and mortality when all the following criteria are met:</p> <ul style="list-style-type: none"> • They are aged 40 to 75 years; • They have 1 or more CVD risk factors (such as, dyslipidemia, diabetes, hypertension or smoking); and • They have a calculated 10-year risk of a cardiovascular event of 10% or greater. <p>Note: Identification of dyslipidemia and calculation of 10-year CVD event risk requires universal lipids screening in adults aged 40 to 75 years.</p>
Colorectal Cancer Screening	Adults	<p>USPSTF Rating (May 2021): B The USPSTF recommends screening for colorectal cancer in adults aged 45 to 49 years.</p> <p>USPSTF Rating (May 2021): A The USPSTF recommends screening for colorectal cancer in all adults aged 50 to 75 years.</p>

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		<p>Several recommended screening tests are available. Clinicians and patients may consider a variety of factors in deciding which testing approach is best for each person.</p> <p>Recommended intervals* for colorectal cancer screening tests include:</p> <ul style="list-style-type: none"> • High-sensitivity guaiac fecal occult blood test (HSgFOBT) or fecal immunochemical test (FIT) every year, • Stool DNA-FIT every 1 to 3 years, • Computed tomography colonography every 5 years, • Flexible sigmoidoscopy every 5 years, • Flexible sigmoidoscopy every 10 years + annual FIT, and • Colonoscopy screening every 10 years. <p>*IMPORTANT: If a follow-up colonoscopy is required due to a positive non-invasive stool-based screening test or direct visualization screening test for colorectal cancer, the follow-up colonoscopy screening is also considered preventive care (covered without cost share when provided by an in-network provider). Per the USPSTF, “the follow-up colonoscopy is an integral part of the preventive screening without which the screening would not be complete.”</p>
Fluoride Application in Primary Care (Prevention of Dental Caries in Children Younger than 5 Years)	Infants and Children	<p>USPSTF Rating (Dec. 2021): B The USPSTF recommends that primary care clinicians apply fluoride varnish to the primary teeth of all infants and children starting at the age of primary tooth eruption.</p> <p>USPSTF Rating (Dec. 2021): B The USPSTF recommends that primary care clinicians prescribe oral fluoride supplementation starting at age 6 months for children whose water supply is deficient in fluoride.</p>
Folic Acid for the Prevention of Neural Tube Defects	Women	<p>USPSTF Rating (Aug. 2023): A The USPSTF recommends that all persons planning to or who could become pregnant take a daily supplement containing 0.4 to 0.8 mg (400 to 800 µg) of folic acid.</p>
Genetic Counseling and Evaluation for BRCA Testing and BRCA Lab Screening	Women	<p>USPSTF Rating (Aug. 2019): B The USPSTF recommends that primary care clinicians assess women with a personal or family history of breast, ovarian, tubal, or peritoneal cancer or who have an ancestry associated with breast cancer susceptibility 1 and 2 (BRCA1/2) gene mutations with an appropriate brief familial risk assessment tool.</p>

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		Women with a positive result on the risk assessment tool should receive genetic counseling and, if indicated after counseling, genetic testing.
Gestational Diabetes Screening	Pregnant Women	USPSTF Rating (Aug. 2021): B The USPSTF recommends screening for gestational diabetes mellitus in asymptomatic pregnant persons at 24 weeks of gestation or after.
Gonorrhea Screening	Women	USPSTF Rating (Sept. 2021): B The USPSTF recommends screening for gonorrhea in all sexually active women 24 years or younger and in women 25 years or older who are at increased risk for infection. This recommendation applies to asymptomatic, sexually active adolescents and adults, including pregnant persons.
Healthy Diet and Physical Activity for Cardiovascular Disease Prevention in Adults with Cardiovascular Risk Factors: Behavioral Counseling Interventions	Adults	USPSTF Rating (Nov. 2020): B The USPSTF recommends offering or referring adults with cardiovascular disease risk factors to behavioral counseling interventions to promote a healthy diet and physical activity.
Healthy Weight and Weight Gain During Pregnancy: Behavioral Counseling Interventions	Pregnant Women	USPSTF Rating (May 2021): B The USPSTF recommends that clinicians offer pregnant persons effective behavioral counseling interventions aimed at promoting healthy weight gain and preventing excess gestational weight gain in pregnancy.
Hepatitis B Virus Infection Screening	Adolescents and Adults	USPSTF Rating (July 2019): A The USPSTF recommends screening for hepatitis B virus (HBV) infection in pregnant women at their first prenatal visit. USPSTF Rating (Dec. 2020): B The USPSTF recommends screening for hepatitis B virus (HBV) infection in adolescents and adults at high risk for infection.
Hepatitis C Virus Infection Screening	Adults	USPSTF Rating (March 2020): B The USPSTF recommends screening for hepatitis C virus infection in adults aged 18-79 years.
Human Immunodeficiency Virus (HIV) Screening	Adolescents and Adults	USPSTF Rating (June 2019): A The USPSTF recommends that clinicians screen for HIV infection in: <ul style="list-style-type: none"> • Adolescents and adults aged 15-65 years. • Younger adolescents and older adults who are at increased risk of infection should also be screened. • All pregnant persons, including those who present in labor or at delivery whose HIV status is unknown.
Hypertensive Disorders of Pregnancy Screening	Pregnant Persons	USPSTF Rating (Sept. 2023): B

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		The USPSTF recommends screening for hypertensive disorders in pregnant persons with blood pressure measurements throughout pregnancy.
Interventions for High BMI in Children and Adolescents	Children and Adolescents	USPSTF Rating (June 2024): B The USPSTF recommends that clinicians provide or refer children and adolescents 6 years or older with a high BMI (greater than or equal to the 95th percentile for age and sex) to comprehensive, intensive behavioral interventions.
Interventions for Tobacco Smoking Cessation in Adults, including Pregnant Persons	Adults	USPSTF Rating (Jan. 2021): A The USPSTF recommends that clinicians ask all pregnant persons about tobacco use, advise them to stop using tobacco, and provide behavioral interventions for cessation to pregnant persons who use tobacco. USPSTF Rating (Jan. 2021): A The USPSTF recommends that clinicians ask all adults about tobacco use, advise them to stop using tobacco, and provide behavioral interventions and US Food and Drug Administration (FDA) approved pharmacotherapy for cessation to nonpregnant adults who use tobacco.
Latent Tuberculosis Infection: Screening	Adults	USPSTF Rating (Sept. 2016): B The USPSTF recommends screening for latent tuberculosis infection (LTBI) in populations at increased risk. This recommendation applies to asymptomatic adults 18 years and older at increased risk for tuberculosis.
Medication Use to Reduce Risk of Breast Cancer	Women	USPSTF Rating (Sept. 2019): B The USPSTF recommends that clinicians offer to prescribe risk reducing medications, such as tamoxifen, raloxifene, or aromatase inhibitors, to women who are at increased risk for breast cancer and at low risk for adverse medication effects.
Newborn Screenings (Hypothyroidism, Phenylketonuria Screening and Sickle Cell Screening)	Newborns	USPSTF Rating (March 2008): A Hypothyroidism Screening: Screening for congenital hypothyroidism in newborns (0-90 days). USPSTF Rating (March 2008): A Phenylketonuria Screening: Screening for phenylketonuria (PKU) in newborns (0-90 days). USPSTF Rating (Sept. 2007): A Sickle Cell Screening: Screening for sickle cell disease in newborns (0-90 days).
Ocular Prophylaxis for Gonococcal Ophthalmia Neonatorum	Newborns	USPSTF Rating (Jan. 2019): A The USPSTF recommends prophylactic ocular topical medication for all newborns to prevent gonococcal ophthalmia neonatorum.

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
Osteoporosis Screening	Women	<p>USPSTF Rating (June 2018): B The USPSTF recommends screening for osteoporosis with bone measurement testing to prevent osteoporotic fractures in women 65 years and older.</p> <p>USPSTF Rating (June 2018): B The USPSTF recommends screening for osteoporosis with bone measurement testing to prevent osteoporotic fractures in postmenopausal women younger than 65 years who are at increased risk of osteoporosis, as determined by a formal clinical risk assessment tool.</p>
Perinatal Depression – Preventive Interventions (Counseling)	Pregnant and Postpartum Women	<p>USPSTF Rating (Feb. 2019): B The USPSTF recommends that clinicians provide or refer pregnant and postpartum persons who are at increased risk of perinatal depression to counseling interventions.</p>
Preeclampsia Screening	Pregnant Women	<p>USPSTF Rating (April 2017): B The USPSTF recommends screening for preeclampsia in pregnant women with blood pressure measurements throughout pregnancy.</p>
Prevention of Falls in Community-Dwelling Older Adults	Adults	<p>USPSTF Rating (April 2018): B The USPSTF recommends exercise interventions to prevent falls in community-dwelling adults 65 years or older who are at increased risk for falls.</p>
Prevention of Human Immunodeficiency Virus (HIV) Infection: Preexposure Prophylaxis	Adolescents and Adults	<p>USPSTF Rating (Aug. 2023): A The USPSTF recommends that clinicians offer preexposure prophylaxis (PrEP) with effective antiretroviral therapy to persons who are at high risk of HIV acquisition.</p> <p>Includes related benefits:</p> <ul style="list-style-type: none"> • Kidney function testing (creatinine), • Serologic testing for hepatitis B and C virus, • Testing for other STIs, • Pregnancy testing when appropriate and • Ongoing follow-up and monitoring, including HIV testing every 3 months.
Primary Care Interventions To Prevent Tobacco Use In Children And Adolescents	Children and Adolescents	<p>USPSTF Rating (April 2020): B The USPSTF recommends that primary care clinicians provide interventions, including education or brief counseling, to prevent initiation of tobacco use among school-aged children and adolescents.</p> <p>Bright Futures recommends tobacco use assessments from age 11-21 years.</p>
Primary Care Interventions to Promote Breastfeeding	Pregnant and Postpartum Women	<p>USPSTF Rating (Oct. 2016): B The USPSTF recommends providing interventions during pregnancy and after birth to support breastfeeding.</p>

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
Rh(D) Incompatibility Screening	Pregnant Women	<p>USPSTF Rating (Feb. 2004): A The USPSTF recommends Rh (D) blood typing and antibody testing for all pregnant women during their first visit for pregnancy related care.</p> <p>USPSTF Rating (Feb. 2004): B The USPSTF recommends repeated Rh (D) antibody testing for all unsensitized Rh (D)-negative women at 24-28 weeks gestation, unless the biological father is known to be Rh (D)-negative.</p>
Screening and Behavioral Counseling Interventions in Primary Care to Reduce Unhealthy Alcohol Use in Adults	Adults	<p>USPSTF Rating (Nov. 2018): B The USPSTF recommends screening for unhealthy alcohol use in primary care settings in adults 18 years or older, including pregnant women, and providing persons engaged in risky or hazardous drinking with brief behavioral counseling interventions to reduce unhealthy alcohol use.</p>
Screening for Anxiety Disorders in Adults	Adults	<p>USPSTF Rating (June 2023): B The USPSTF recommends screening for anxiety disorders in adults (64 years or younger), including pregnant and postpartum persons.</p>
Screening for Depression and Suicide Risk in Adults	Adults	<p>USPSTF Rating (June 2023): B The USPSTF recommends screening for depression in the general adult population, including pregnant and postpartum women. Screening should be implemented with adequate systems in place to ensure accurate diagnosis, effective treatment, and appropriate follow-up.</p>
Screening for Depression and Suicide Risk in Children and Adolescents	Adolescents	<p>USPSTF Rating (Oct. 2022): B The USPSTF recommends screening for major depressive disorder (MDD) in adolescents aged 12 -18 years. Screening should be implemented with adequate systems in place to ensure accurate diagnosis, effective treatment, and appropriate follow-up.</p>
Screening for High Blood Pressure (Hypertension) in Adults	Adults	<p>USPSTF Rating (April 2021): A The USPSTF recommends screening for hypertension in adults 18 years or older with office blood pressure measurement. The USPSTF recommends obtaining blood pressure measurements outside of the clinical setting for diagnostic confirmation before starting treatment.</p>
Screening for Intimate Partner Violence	Women	<p>USPSTF Rating (Oct. 2018): B The USPSTF recommends that clinicians screen for intimate partner violence in women of reproductive age and provide or refer women who screen positive to ongoing support services.</p>
Screening for Lung Cancer with Low-Dose Computed Tomography	Adults	<p>USPSTF Rating (March 2021): B The USPSTF recommends annual screening for lung cancer with low dose computed tomography (LDCT) in adults aged</p>

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		50 to 80 years who have a 20 pack-year smoking history and currently smoke or have quit within the past 15 years. Screening should be discontinued once a person has not smoked for 15 years or develops a health problem that substantially limits life expectancy or the ability or willingness to have curative lung surgery.
Screening for Pre-Diabetes and Type 2 Diabetes	Adults	USPSTF Rating (Aug. 2021): B The USPSTF recommends screening for prediabetes and type 2 diabetes in adults aged 35 to 70 years who are overweight or obese. Clinicians should offer or refer patients with prediabetes to effective preventive interventions.
Screening for Visual Impairment in Children	Children	USPSTF Rating (Sept. 2017): B The USPSTF recommends vision screening at least once in all children aged 3 to 5 years to detect amblyopia or its risk factors.
Syphilis Screening	Adolescents and Adults	USPSTF Rating (Sept. 2022): A The USPSTF recommends screening for syphilis infection in persons who are at increased risk for infection (asymptomatic, nonpregnant adults and adolescents who are at increased risk for syphilis infection). USPSTF Rating (Sept. 2018): A The USPSTF recommends early screening for syphilis infection in all pregnant women.
Unhealthy Drug Use Screening (Adults)	Adults	USPSTF Rating (June 2020): B The USPSTF recommends screening by asking questions about unhealthy drug use in adults aged 18 years or older. Screening should be implemented when services for accurate diagnosis, effective treatment, and appropriate care can be offered or referred. (Screening refers to asking questions about unhealthy drug use, not testing biological specimens.)
Weight Loss to Prevent Obesity-Related Morbidity and Mortality in Adults: Behavioral Interventions	Adults	USPSTF Rating (Sept. 2018): B The USPSTF recommends that clinicians offer or refer adults with a body mass index (BMI) of 30 or higher (calculated as weight in kilograms divided by height in meters squared) to intensive multicomponent behavioral interventions.
HRSA-Supported Women's Preventive Services Guidelines		
Breast Cancer Screening	Women	Recommends that average-risk women initiate mammography screening no earlier than age 40 and no later than age 50. Screening mammography should occur at least biennially and as frequently as annually. Screening should continue through at least age 74 and age alone should not be the basis to discontinue screening. Note: Women at increased risk should also undergo periodic mammography

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
Breastfeeding Services and Supplies	Women	<p>screening; however, recommendations for additional services are beyond the scope of this recommendation.</p> <p>WPSI recommends comprehensive lactation support services (including consultation; counseling; education by clinicians and peer support services; and breastfeeding equipment and supplies) during the antenatal, perinatal, and postpartum periods to optimize the successful initiation and maintenance of breastfeeding.</p> <p>Breastfeeding equipment and supplies include, but are not limited to, double electric breast pumps (including pump parts and maintenance) and breast milk storage supplies. Access to double electric pumps should be a priority to optimize breastfeeding and should not be predicated on prior failure of a manual pump. Breastfeeding equipment may also include equipment and supplies as clinically indicated to support dyads with breastfeeding difficulties and those who need additional services.</p>
Contraception	Women	<p>WPSI recommends that adolescent and adult women have access to the full range of contraceptives and contraceptive care to prevent unintended pregnancies and improve birth outcomes. Contraceptive care includes screening, education, counseling, and provision of contraceptives. Contraceptive care also includes follow-up care (e.g., management, evaluation and changes, including the removal, continuation, and discontinuation of contraceptives).</p> <p>WPSI recommends that the full range of U.S. Food and Drug Administration (FDA) approved, granted, or cleared contraceptives, effective family planning practices, and sterilization procedures be available as part of contraceptive care. The full range of contraceptives includes those currently listed in the FDA's Birth Control Guide: (1) sterilization surgery for women, (2) implantable rods, (3) copper intrauterine devices, (4) intrauterine devices with progestin (all durations and doses), (5) injectable contraceptives, (6) oral contraceptives (combined pill), (7) oral contraceptives (progestin only), (8) oral contraceptives (extended or continuous use), (9) the contraceptive patch, (10) vaginal contraceptive rings, (11) diaphragms, (12) contraceptive sponges, (13) cervical caps, (14) condoms, (15) spermicides, (16) emergency contraception (levonorgestrel), and (17) emergency contraception (ulipristal acetate), as well as any additional contraceptives approved, granted, or cleared by the FDA.</p>

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		Also, instruction in fertility awareness-based methods, including the lactation amenorrhea method, should be provided to women desiring an alternative method.
Counseling for Sexually Transmitted Infections (STIs)	Women	WPSI recommends directed behavioral counseling by a health care clinician or other appropriately trained individual for sexually active adolescent and adult women at an increased risk for STIs. WPSI recommends that clinicians review a woman's sexual history and risk factors to help identify those at an increased risk of STIs. Note: For adolescents and women not identified as high risk, counseling to reduce the risk of STIs should be considered, as determined by clinical judgment.
Obesity Prevention in Midlife Women	Women	WPSI recommends counseling midlife women aged 40 to 60 years with normal or overweight body mass index (BMI) (18.5-29.9 kg/m ²) to maintain weight or limit weight gain to prevent obesity. Counseling may include individualized discussion of healthy eating and physical activity.
Screening and Counseling for Interpersonal and Domestic Violence	Women	Recommends screening adolescents and women for interpersonal and domestic violence, at least annually, and, when needed, providing or referring for initial intervention services. Interpersonal and domestic violence includes physical violence, sexual violence, stalking and psychological aggression (including coercion), reproductive coercion, neglect, and the threat of violence, abuse, or both. Intervention services include, but are not limited to, counseling, education, harm reduction strategies, and referral to appropriate supportive services.
Screening for Anxiety	Women	The Women's Preventive Services Initiative (WPSI) recommends screening for anxiety in adolescent and adult women, including those who are pregnant or postpartum. Optimal screening intervals are unknown and clinical judgement should be used to determine screening frequency. Given the high prevalence of anxiety disorders, lack of recognition in clinical practices, and multiple problems associated with untreated anxiety, clinicians should consider screening women who have not been recently screened.
Screening for Cervical Cancer	Women	Recommends cervical cancer screening for average-risk women aged 21 to 65 years. For women aged 21 to 29 years recommends cervical cancer screening using cervical cytology (Pap test) every 3 years. Cotesting with cytology and human papillomavirus testing is not recommended for women younger than 30 years. Women aged 30 to 65 years should be screened with cytology and human papillomavirus testing every 5 years or cytology alone every 3 years.

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
Screening for Diabetes After Pregnancy	Women	WPSI recommends screening for type 2 diabetes in women with a history of gestational diabetes mellitus (GDM) who are not currently pregnant and who have not previously been diagnosed with type 2 diabetes. Initial testing should ideally occur within the first year postpartum and can be conducted as early as 4–6 weeks postpartum. Women who were not screened in the first year postpartum or those with a negative initial postpartum screening test result should be screened at least every 3 years for a minimum of 10 years after pregnancy. For those with a positive screening test result in the early postpartum period, testing should be repeated at least 6 months postpartum to confirm the diagnosis of diabetes regardless of the type of initial test (e.g., fasting plasma glucose, hemoglobin A1c, oral glucose tolerance test). Repeat testing is also indicated for women screened with hemoglobin A1c in the first 6 months postpartum regardless of whether the test results are positive or negative because the hemoglobin A1c test is less accurate during the first 6 months postpartum.
Screening for Diabetes in Pregnancy	Women	WPSI recommends screening pregnant women for gestational diabetes mellitus after 24 weeks of gestation (preferably between 24 and 28 weeks of gestation) to prevent adverse birth outcomes. WPSI recommends screening pregnant women with risk factors for type 2 diabetes or GDM before 24 weeks of gestation—ideally at the first prenatal visit.
Screening for Human Immunodeficiency Virus (HIV) Infection	Women	The Women’s Preventive Services Initiative (WPSI) recommends all adolescent and adult women, ages 15 and older, receive a screening test for human immunodeficiency virus (HIV) at least once during their lifetime. Earlier or additional screening should be based on risk and rescreening annually or more often may be appropriate beginning at age 13 for adolescent and adult women with an increased risk of HIV infection. The WPSI recommends risk assessment and prevention education for HIV infection beginning at age 13 and continuing as determined by risk. A screening test for HIV is recommended for all pregnant women upon initiation of prenatal care with rescreening during pregnancy based on risk factors. Rapid HIV testing is recommended for pregnant women who present in labor with an undocumented HIV status.
Screening for Urinary Incontinence	Women	WPSI recommends screening women for urinary incontinence annually. Screening should assess whether women experience urinary incontinence and whether it impacts their activities and quality of life. The Women’s

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		Preventive Services Initiative recommends referring women for further evaluation and treatment if indicated.
Well-Woman Exams	Women	WPSI recommends that women receive at least one preventive care visit per year beginning in adolescence and continuing across the lifespan to ensure the provision of all recommended preventive services, including preconception and many services necessary for prenatal and interconception care, are obtained. The primary purpose of these visits should be the delivery and coordination of recommended preventive services as determined by age and risk factors. These services may be completed at a single visit or as part of a series of visits that take place over time to obtain all necessary services.
Bright Futures: Recommendations for Preventive Pediatric Health Care		
Anemia Screening	Children	Anemia screening in children up until the age of 22.
Depression Screening	Children	Depression screening at each of the recommended visits between age 12-21 years. Note: Maternal depression screening for postpartum depression should be integrated into well-child visits at 1, 2, 4 and 6 months of age.
Dyslipidemia Screening (Risk Assessment/Screening Lab Work)	Children	Risk Assessment recommended at 24 months, 4 years, 6 years, 8 years, 12 years, 13 years, 14 years, 15 years, 16 years. Screening Lab Work - conduct if risk assessment is positive, or, at the following intervals: <ul style="list-style-type: none"> • once between age 9-11 years; • once between age 17-21 years.
Fluoride Application in Primary Care – Prevention of Dental Caries	Children	For those at high risk, consider application of fluoride varnish for caries prevention every 3 to 6 months, between ages 6 months to 5 years.
Formal Developmental/Autism Screening	Children	Screening up until the age of 3.
Hearing Tests	Children	Hearing Tests - recommended at ages: Newborn; between 3-5 days to 2 months; 4 years; 5 years, 6 years; 8 years; 10 years; once between age 11-14 years; once between age 15-17 years; once between age 18-21 years; also recommended for those that have a positive risk assessment. Risk Assessment - recommended at ages: 4 months, 6 months, 9 months, 12 months, 15 months, 18 months, 24 months, 30 months, 3 years, 7 years, and 9 years.
HIV Screening	Children	HIV Risk Assessment: Conduct risk assessment at age 11 years, 12 years, 13 years and 14 years.

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		HIV Screening Lab Work: Conduct once between age 15-21 years. Also, it is recommended anytime between ages 11-14 years when a risk assessment is positive.
Lead Screening	Children	Lead screening, from ages 6 months until the age of 7.
Psychosocial/Behavioral Assessment	Children	Assessments recommended up until the age of 22.
Screening for Visual Impairment in Children	Children	Visual acuity screening is recommended for age 4 and 5 years as well as in cooperative 3-year-old children. Instrument-based screening recommended for age 12 and 24 months, in addition to the well visits at 3-5 years of age.
Sexually Transmitted Infections (STI)	Children	STI Risk Assessment: Conduct risk assessment at each of the recommended visits between 11 years – 21 years. STI Lab Work: Conduct if risk assessment is positive.
Tobacco, Alcohol or Drug Use Assessment	Children	Assessments recommended from age 11-21 years.
Tuberculosis Testing	Children	Testing until the age of 22.
ACIP Recommendations: Routine Immunizations for Children		
Chickenpox (Varicella)	Children	Two doses of the chickenpox shot are recommended for children by doctors as the best way to protect against chickenpox (varicella). One dose at each of the following ages: <ul style="list-style-type: none"> • 1st Dose: 12 – 15 months, and • 2nd Dose: 4 – 6 years. Older children or adolescents should also get two doses of the chickenpox if they have never received a chickenpox shot or never had chickenpox. They should also get a second shot if they have had only one chickenpox shot.
COVID-19 Vaccine	Children (6 months of age and older)	See link for full details: https://www.cdc.gov/covid/vaccines/stay-up-to-date.html
Diphtheria, Tetanus and Pertussis (DTaP)	Children	Five doses of the DTaP shot and a Tdap booster shot are recommended for children and preteens by doctors as the best way to protect against diphtheria. Note: Protects against diphtheria, as well as tetanus and whooping cough (pertussis). Recommended cadence: <ul style="list-style-type: none"> • 1st Dose: 2 months, • 2nd Dose: 4 months, • 3rd Dose: 6 months, • 4th Dose: 15 – 18 months, • 5th Dose: 4 – 6 years, and

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		<ul style="list-style-type: none"> 6th Dose: 11 or 12 years (booster vaccine called Tdap).
Haemophilus Influenzae Type b (Hib)	Children	<p>Three or four doses, depending on the brand of the vaccine, are recommended for children by doctors as the best way to protect against Hib disease.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> 1st Dose: 2 months, 2nd Dose: 4 months, 3rd Dose: 6 months (for some brands), and 4th Dose: 12 – 15 months.
Hepatitis A	Children	<p>Two doses of the hepatitis A vaccine are recommended for children by doctors as the best way to protect against hepatitis A.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> 1st Dose: 12 – 23 months, and 2nd Dose: 6 months after last dose.
Hepatitis B	Children	<p>Three doses of the hepatitis B shot are recommended for children by doctors as the best way to protect against hepatitis B.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> 1st Dose: Shortly after birth, 2nd Dose: 1- 2 months, and 3rd Dose: 6 – 18 months.
Human Papillomavirus (HPV)	Children	<p>HPV vaccination is recommended at ages 11 – 12 years (Note: the vaccination can be given starting at 9 years, for special situations) to protect against cancers caused by HPV infection.</p> <p>Recommendations:</p> <ul style="list-style-type: none"> 11 – 12 years: <ul style="list-style-type: none"> Two doses of the HPV shot are needed, 6 – 12 months apart. If the shots are given less than 5 months apart, a 3rd dose is needed. If started after 15th birthday: <ul style="list-style-type: none"> Three doses of the HPV shot should be given over 6 months.
Inactivated Poliovirus	Children	<p>Four doses of the polio shot for children are recommended by doctors as the best way to protect against polio.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> 1st Dose: 2 months, 2nd Dose: 4 months,

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		<ul style="list-style-type: none"> • 3rd Dose: 6 – 18 months, and • 4th Dose: 4 – 6 years.
Influenza (flu shot)	Children	<p>A yearly flu vaccine is the best way to protect your child from flu and its potentially serious complications.</p> <p>Doctors recommend children get a flu vaccine every year in the fall, starting when he/she is 6 months old. Note: Some children (6 months through 8 years of age) may need 2 doses for best protection.</p>
Measles	Children	<p>Two doses of the MMR vaccine are recommended for children by healthcare providers as the best way to protect against measles, mumps and rubella.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> • 1st Dose: 12 – 15 months, and • 2nd Dose: 4- 6 years.
Meningococcal	Children	<p>Two doses of the meningococcal shot called MenACWY are recommended for preteens and teens by doctors as the best way to protect against meningococcal disease.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> • 1st Dose: 11 – 12 years, and • 2nd Dose: 16 years.
Mumps	Children	<p>Two doses of the MMR shot are recommended for children by doctors as the best way to protect against measles, mumps and rubella.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> • 1st Dose: 12 – 15 months, and • 2nd Dose: 4 – 6 years.
Pneumococcal	Children	<p>Four doses of the pneumococcal shot called PCV13 are recommended for children by doctors as the best way to protect against disease.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> • 1st Dose: 2 months, • 2nd Dose: 4 months, • 3rd Dose: 6 months, and • 4th Dose: 12 – 15 months.
Rubella	Children	<p>Two doses of the MMR shot (measles, mumps and rubella) are recommended for children by doctors as the best way to protect against rubella.</p> <p>One dose at each of the following ages:</p> <ul style="list-style-type: none"> • 1st Dose: 12 – 15 months, and • 2nd Dose: 4 – 6 years.

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
Rotavirus	Children	<p>Two or more doses of a rotavirus are recommended for children by doctors as the best way to protect against rotavirus.</p> <p>Babies should get either of the two available rotavirus vaccines:</p> <ul style="list-style-type: none"> • RotaTeq® (RV5) is given in three doses at ages 2 months, 4 months and 6 months, or • Rotarix® (RV1) is given in two doses at ages 2 months and 4 months. <p>Note: Both brands of the rotavirus vaccines are given by mouth (drops), not by shot.</p>
Respiratory Syncytial Virus Infection (RSV)	Children	<p>Infants 8 months or younger born during or entering their first RSV season are recommended to receive one dose of Nirsevimab (50mg dose for infants <5kg in weight and 100 mg dose for infants greater than or equal to 5 kg).</p> <p>Children aged 8 to 19 months who are at increased risk of severe RSV disease and entering their second RSV season are recommended to receive one dose of Nirsevimab (200mg). The monoclonal antibody can be administered in the hospital after the baby is born or in the outpatient setting.</p>
ACIP Recommendations: Routine Immunizations for Adults		
Chickenpox (Varicella)	Adults	<p>If you aren't immune to chickenpox (if you haven't had chickenpox in the past or been vaccinated against), you need to get 2 doses of the vaccine about 1 month apart.</p>
Chikungunya Vaccine	Adults	<p>Recommended for adults travelling to a country or territory where there is a chikungunya outbreak and for laboratory workers with potential exposure to the virus.</p> <p>The vaccine may be considered for the following persons traveling to a country or territory without an outbreak but with evidence of chikungunya virus transmission among humans within the last 5 years:</p> <ul style="list-style-type: none"> • Persons aged over 65 years, particularly those with underlying medical conditions, who are likely to have at least moderate exposure* to mosquitoes, or • Persons staying for a cumulative period of 6 months or more

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		<p>* Moderate exposure could include travelers who might have at least 2 weeks (cumulative) of exposure to mosquitoes in indoor or outdoor settings.</p> <p>Pregnant persons should avoid the risk for chikungunya virus infection, if possible.</p> <p>In general, vaccination should be deferred until after delivery. However, when the risk of infection is high and exposure cannot be avoided, a health care provider should discuss with a pregnant person the potential risks of chikungunya virus infection and the potential benefits and risks of vaccination so that vaccination can be considered.</p> <p>If pregnant persons choose to be vaccinated, out of caution vaccination should generally be avoided during the 1st trimester (until 14 weeks gestation) and after the 36th week of gestation.</p> <p>IXCHIQ is licensed for use in adults aged 18 years and older. It is administered intramuscularly as a single 0.5mL dose. There are currently no recommendations for a booster dose.</p>
COVID-19 Vaccine	Adults	<p>See link for full details: https://www.cdc.gov/covid/vaccines/stay-up-to-date.html</p>
Diphtheria	Adults	<p>All adults who have never received one should get a shot of Tdap. This can be given at any time, regardless of when they last got Td. This should be followed by either a Td or Tdap shot every 10 years.</p> <p>Note: Vaccines used today against diphtheria and tetanus (i.e., DT and Td) sometimes also include protection against whooping cough or pertussis (i.e., DTaP and Tdap). Babies and children younger than 7 years old receive DTaP or DT, while older children and adults receive Tdap and Td.</p>
Flu (Influenza)	Adults	Recommended once a year.
Haemophilus Influenzae Type b (Hib)	Adults	1 or 3 doses, depending on indication.
Hepatitis A	Adults	<p>Recommended for people at increased risk for hepatitis A, people at increased risk for severe disease from hepatitis A, pregnant women at risk for hepatitis A or risk for severe outcome from hepatitis A infection and any person who requests vaccination.</p> <p>There are two types of hepatitis A vaccine. The first type, the single-dose hepatitis A vaccine, is given as two shots, 6 months apart, and both shots are needed for long-term</p>

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		protection against hepatitis A. The other type is a combination vaccine that protects people against both hepatitis A and hepatitis B. The combination vaccine can be given to anyone 18 years of age and older and is given as three shots over 6 months. All three shots are needed for long-term protection for both hepatitis A and hepatitis B.
Hepatitis B	Adults	Recommended for adults aged 19 through 59 years and adults aged 60 years and older with risk factors for hepatitis B. Note: Adults who are 60 years or older without known risk factors for hepatitis B may also receive hepatitis B vaccine.
Human Papillomavirus (HPV)	Adults	Teens and young adults who start the series later (see above, Immunizations - Children), at ages 15 through 26 years, need three doses of HPV vaccine. Vaccination is not recommended for everyone older than age 26 years. However, some adults aged 27 – 45 years and not already vaccinated may decide to get HPV vaccine after speaking with their doctor about their risk.
Measles	Adults	Adults who do not have presumptive evidence of immunity should get at least one dose of MMR vaccine.
Meningococcal	Adults	There are 3 types of meningococcal vaccines available in the United States: <ul style="list-style-type: none"> • Meningococcal conjugate or MenACWY vaccines (Menveo® and MenQuadfi®), • Serogroup B meningococcal or MenB vaccines (Bexsero® and Trumenba®), and • Pentavalent meningococcal or MenABCWY vaccine (Penbraya™) The CDC recommends: <ul style="list-style-type: none"> • Routine MenACWY vaccination for adults at increased risk for meningococcal disease. • Routine MenB vaccination for people 10 years or older at increased risk for meningococcal disease. • The MenABCWY vaccination for people 10 years or older who are getting MenACWY and BenB vaccines at the same visit.
Mpox (Monkeypox)	Adults	ACIP recommends vaccination with 2-dose JYNNEOS vaccine series for persons aged 18 years and older who are at risk for mpox. Dose 2 will be administered 28 days after dose 1.
Mumps	Adults	Adults who do not have presumptive evidence of immunity should get at least one dose of MMR vaccine.
Whooping Cough (Pertussis)	Adults	Pregnant women should get Tdap during the early part of the 3rd trimester of every pregnancy.

PREVENTIVE CARE SERVICES (Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		<p>Also, all adults who have never received one should get a shot of Tdap. This can be given at any time, regardless of when they last got Td. This should be followed by either a Td or Tdap shot every 10 years.</p> <p>Note: Vaccines used today against diphtheria and tetanus (i.e., DT and Td) sometimes also include protection against whooping cough or pertussis (i.e., DTaP and Tdap). Babies and children younger than 7 years old receive DTaP or DT, while older children and adults receive Tdap and Td.</p>
Pneumococcal	Adults	<p>There are two kinds of pneumococcal vaccines available in the United States:</p> <ul style="list-style-type: none"> • Pneumococcal conjugate vaccines (PCV13, PCV15, PCV20 and PCV21), and • Pneumococcal polysaccharide vaccine (PPSV23). <p>For those who have never received any pneumococcal conjugate vaccine, the CDC recommends PCV15 or PCV20 for adults 65 years or older and adults 19 through 64 years old with certain medical conditions or risk factors. If PCV15 is used, this should be followed by a dose of PPSV23.</p>
Rubella	Adults	<p>Adults who do not have presumptive evidence of immunity should get at least one dose of MMR vaccine.</p>
Respiratory Syncytial Virus Infection (RSV)	Adults	<p>ACIP recommends adults 60-74 years of age who are at increased risk of severe RSV disease receive a single dose of RSV vaccine. (Adults aged 60-74 who are not at increased risk of severe RSV disease are not recommended to receive this vaccine.)</p> <p>ACIP recommends adults 75 years of age and older receive a single dose of RSV vaccine.</p> <p>Maternal RSV vaccine is recommended for pregnant people during 32 through 36 weeks gestation, using seasonal administration, to prevent RSV lower respiratory tract infection in infants.</p> <p>Please note that RSV vaccination is recommended as a single lifetime dose only. Persons who have already received RSV vaccination are not recommended to receive another dose.</p>
Shingles	Adults	<p>The CDC recommends that adults 50 years and older get two doses of the shingles vaccine called Shingrix (recombinant zoster vaccine) to prevent shingles and the complications from the disease. Adults 19 years and older who have weakened immune systems because of disease or therapy</p>

PREVENTIVE CARE SERVICES
(Newborns, Children, Adolescents and Adults)

Service	Population	Summary
		<p>should also get two doses of Shingrix, as they have a higher risk of getting shingles and related complications.</p> <p>There is no maximum age for getting Shingrix.</p>
Tetanus	Adults	<p>Pregnant women should get Tdap during the early part of the 3rd trimester of every pregnancy.</p> <p>All adults who have never received one should get a shot of Tdap. This can be given at any time, regardless of when they last got Td. This should be followed by either a Td or Tdap shot every 10 years.</p> <p>Note: Vaccines used today against diphtheria and tetanus (i.e., DT and Td) sometimes also include protection against whooping cough or pertussis (i.e., DTaP and Tdap). Babies and children younger than 7 years old receive DTaP or DT, while older children and adults receive Tdap and Td.</p>

IMPORTANT INFORMATION:

This document is intended as a reference tool and is not a guarantee of coverage nor payment. Covered services are only available to eligible members, in accordance with the guidelines addressed in the Evidence of Coverage (EOC) or Major Medical Expense Policy (MMEP). Please keep in mind, this document includes federal requirements only – national preventive care coverage – state required benefits are not addressed. *However, we do cover additional preventive care benefits when required by state law, see EOC or MMEP for further details.*

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English	<p>If you, or someone you're helping, have questions about any of the Ambetter Health offerings, and are not proficient in English, you have the right to get help and information in your language at no cost and in a timely manner. If you, or someone you're helping, have an auditory and/or visual condition that impedes communication, you have the right to receive auxiliary aids and services at no cost and in a timely manner. To receive translation or auxiliary services, please contact Member Services for your specific Health Plan by phone by referencing the Health Plan Contact Information page below.</p>
Spanish	<p>Si usted o alguien a quien ayuda tiene preguntas sobre cualquiera de las ofertas de Ambetter Health y no domina el inglés, tiene derecho a recibir ayuda e información en su idioma sin costo y de manera oportuna. Si usted o alguien a quien ayuda tiene una condición auditiva o visual que impide la comunicación, tiene derecho a recibir ayudas y servicios auxiliares sin costo y de manera oportuna. Para recibir servicios de traducción o auxiliares, comuníquese con Servicios para Miembros de su plan de salud específico por teléfono. Consulte la página de información de contacto del plan de salud que figura más adelante.</p>
Chinese	<p>若您或您協助的某人對 Ambetter Health 提供的任何產品有疑問，且不熟悉英文，您有權免費以您的語言及時取得協助和資訊。若您或您協助的某人難以用聽覺和/或視覺溝通，您有權免費及時取得輔助工具和服務。若要取得翻譯或輔助服務，請參考以下的健康計畫聯絡資訊頁面，以電話聯絡特定健康計畫的保戶服務部。</p>
Vietnamese	<p>Nếu quý vị hoặc người đang được quý vị giúp đỡ có thắc mắc về bất kỳ gói phúc lợi nào của Ambetter Health và không thông thạo Anh ngữ, quý vị có quyền nhận trợ giúp và thông tin bằng ngôn ngữ của mình một cách kịp thời và hoàn toàn miễn phí. Nếu quý vị hoặc người đang được quý vị giúp đỡ có vấn đề về thính lực và/hoặc thị lực khiến việc giao tiếp khó khăn, quý vị có quyền nhận dịch vụ và thiết bị phụ trợ một cách kịp thời và hoàn toàn miễn phí. Để nhận dịch vụ dịch thuật hoặc dịch vụ phụ trợ, vui lòng liên hệ với bộ phận Dịch Vụ Hội Viên của Chương Trình Bảo Hiểm Y Tế cụ thể của quý vị qua điện thoại bằng cách tham chiếu trang Thông Tin Liên Hệ của Chương Trình Bảo Hiểm Y Tế dưới đây.</p>
German	<p>Wenn Sie oder eine Person, der Sie helfen, Fragen zu den Ambetter Health-Angeboten haben, jedoch kein flüssiges Englisch sprechen, sind Sie berechtigt, kostenfrei und zeitnah Hilfe und Informationen in Ihrer Sprache zu erhalten. Wenn Sie oder eine Person, der Sie helfen, an einer Hör- und/oder Sehbehinderung leiden, die die Kommunikation beeinträchtigt, sind Sie berechtigt, kostenfrei und zeitnah Hilfsmittel und Hilfsdienste zu erhalten. Um Übersetzungen oder Hilfsdienste zu erhalten, wenden Sie sich an unsere Services für Mitglieder, um Ihren individuellen Gesundheitsplan telefonisch anzufordern. Die entsprechenden Kontaktdaten finden Sie auf der folgenden Webseite mit den Kontaktdaten zum Gesundheitsplan.</p>
Korean	<p>귀하 또는 귀하에게 도움을 받는 사람이 Ambetter Health 서비스에 대해 질문이 있고 영어에 능숙하지 않은 경우, 귀하는 무료로 적시에 귀하가 사용하는 언어로 도움과 정보를 받을 권리가 있습니다. 귀하 또는 귀하에게 도움을 받는 사람의 청각 및/또는 시각 장애로 인해 의사소통이 원활하지 않은 경우, 귀하는 무료로 적시에 보조 지원 및 서비스를 받을 권리가 있습니다. 번역 또는 보조 서비스를 받으려면 아래의 건강 플랜 연락처 정보 페이지를 참조하여 전화로 특정 건강 플랜의 가입자 서비스부에 문의해 주십시오.</p>

Arabic إذا كان لديك أو لدى شخص تساعدك أسئلة حول أي من عروض Ambetter Health ولست متقنًا للغة الإنجليزية، فلديك الحق في الحصول على المساعدة والمعلومات بلغتك دون تكلفة عليك وفي الوقت المناسب. إذا كنت أنت أو شخص تساعدك تعاني من حالة سمعية و/أو بصرية تحول دون التواصل، فلديك الحق في الحصول على معينات سمع وخدمات مساعدة دون تكلفة عليك وفي الوقت المناسب. للحصول على خدمات الترجمة أو الخدمات المساعدة، يرجى التواصل مع خدمات الأعضاء الخاصة بخطتك الصحية عبر الهاتف من خلال الرجوع إلى صفحة معلومات الاتصال بالخطة الصحية أدناه.

Serbo-Croatian Ako vi ili neko kome pomažete imate pitanja o bilo kojim od ponuda od Ambetter Health, a ne govorite dobro engleski, imate pravo da besplatno i pravovremeno dobijete pomoć i informacije na svom jeziku. Ako vi ili neko kome pomažete imate problema sa sluhom i/ili vidom što ometa komunikaciju, imate pravo da besplatno i pravovremeno dobijete dodatna pomagala i usluge. Da biste dobili prevod ili dodatne usluge, kontaktirajte Službu za članove za vaš određeni zdravstveni plan telefonom pozivajući se na stranicu sa kontakt informacijama zdravstvenog plana u nastavku.

French Si vous, ou une personne que vous aidez, avez des questions sur l'une des offres d'Ambetter Health et que vous ne maîtrisez pas l'anglais, vous avez le droit d'obtenir de l'aide et des informations dans votre langue, gratuitement et dans les meilleurs délais. Si vous, ou une personne que vous aidez, souffrez d'un trouble auditif et/ou visuel qui entrave la communication, vous avez le droit de bénéficier d'aides et de services auxiliaires gratuitement et dans les meilleurs délais. Pour bénéficier de services de traduction ou de services auxiliaires, veuillez contacter le service adhérents de votre régime d'assurance maladie par téléphone en vous référant à la page des coordonnées du régime d'assurance maladie ci-dessous.

Pennsylvania Dutch Wann du, odder epper der du helpscht, hen Frooge iwwer die Ambetter Health Offerings, un sin net gut in Englisch, du hoscht die Recht um Hilfe un Information zu griege in die Schprooch mitaus Koscht un in en zeitliche Manner. Wann du, odder epper der du helpscht, hen en Auditory un/odder Sehlich Condition die schtoppt Communication, du hoscht die Recht um Auxiliary Aids un Services zu griege mitaus Koscht un in en zeitliche Manner. Um Iwwersetzung odder Auxiliary Services zu griege, sei so gut un contacte Member Services fer dei abbaddiche Health Plan bei odder bei Phone bei noochgucke die Health Plan Contact Information Blatt donunner.

Burmese သင် သို့မဟုတ် သင်ကူညီပေးနေသည့်တစ်စုံတစ်ဦးတွင် Ambetter Health က စီစဉ်ပေးလျက်ရှိသည့်အရာတစ်ခုခုအကြောင်း မေးမြန်းလိုသည်များရှိပြီး အင်္ဂလိပ်ဘာသာစကားကို မကျွမ်းကျင်ပါက သင်သည် အကူအညီနှင့် အချက်အလက်များကို အခကြေးငွေမကုန်ကျဘဲ သင့်ဘာသာစကားဖြင့် အချိန်မီ ရယူပိုင်ခွင့်ရှိပါသည်။ သင် သို့မဟုတ် သင်ကူညီနေသူတစ်စုံတစ်ဦးတွင် ပြောဆိုဆက်သွယ်မှုကို အဟန့်အတားဖြစ်စေသည့် အကြားအာရုံ နှင့်/သို့မဟုတ် အမြင်အာရုံဆိုင်ရာ အခြေအနေရှိပါက သင်သည် အကူကိရိယာများနှင့် ဝန်ဆောင်မှုများကို အခကြေးငွေမကုန်ကျဘဲ အချိန်မီ ရယူပိုင်ခွင့်ရှိပါသည်။ ဘာသာပြန် သို့မဟုတ် အကူဝန်ဆောင်မှုများကို ရယူရန်၊ အောက်ရှိ ကျန်းမာရေးအစီအစဉ်၏ ဆက်သွယ်ရန်အချက်အလက် စာမျက်နှာကို ကိုးကားခြင်းဖြင့် သင်၏ သီးခြား ကျန်းမာရေးအစီအစဉ်အတွက် အဖွဲ့ဝင်ဝန်ဆောင်မှုများသို့ ဖုန်းဖြင့်ဖြစ်စေ ဆက်သွယ်ပါ။

Gujarati જો તમે અથવા તમે જેને મદદ કરી રહ્યા છો તે વ્યક્તિને કોઈપણ Ambetter Health ઓફરિંગ વિશે પ્રશ્નો હોય અને અંગ્રેજીમાં નિપુણતા ન હોય, તો તમને તમારી ભાષામાં વિના મૂલ્યે અને સમયસર મદદ અને માહિતી મેળવવાનો અધિકાર છે. જો તમે અથવા તમે જેને મદદ કરી રહ્યા છો તે વ્યક્તિ, શ્રાવ્ય અને/અથવા દૃશ્ય સ્થિતિ ધરાવતા હોય જે સંદેશાવ્યવહારને અવરોધે છે, તો તમને સહાયક સહાય અને સેવાઓ વિના મૂલ્યે અને સમયસર પ્રાપ્ત કરવાનો અધિકાર છે. અનુવાદ અથવા સહાયક સેવાઓ પ્રાપ્ત કરવા માટે, કૃપા કરીને તમારા વિશિષ્ટ આરોગ્ય પ્લાન માટેની સભ્ય સેવાઓનો નીચે આપેલા આરોગ્ય પ્લાન સંપર્ક માહિતી પૃષ્ઠનો સંદર્ભ લઈને ફોન દ્વારા સંપર્ક કરો.

Russian Если у вас или человека, которому вы помогаете, есть вопросы о каком-либо предложении Ambetter Health и вы не владеете английским языком, у вас есть право получить бесплатную и своевременную помощь и информацию на вашем языке. Если у вас или человека, которому вы помогаете, есть нарушения слуха и/или зрения, мешающие коммуникации, вы имеете право на бесплатное и своевременное получение вспомогательных средств и услуг. Чтобы получить услуги перевода или вспомогательные услуги, обратитесь в отдел обслуживания участников конкретного плана медицинского страхования по телефону, воспользовавшись информацией на странице с контактными данными плана медицинского страхования ниже.

Choctaw Pokolh chi hattak, micha pisa hattak yakni, imahlbokma li kash chi shpisa akocha chi illi Ambetter Health ofings, hokmi micha pisa ayyokma yvt micha biskakcha hattak, li chi hattak chi tok opali, micha tukmvt li chahta ahofa chash hattak, micha isht ikbi chokma mvmchi hokma micha yvt ayyokma chokma li kash chi hóchifo, micha akocha mvmchi chokma chi micha yakni toklo chahta ahofa, micha kash chi yvt. Chishno kiyokmat kanah kiya ish apíla ká, ishit haklo hicha/cho ishit pisa ayína ká, isht ataklama átokósh annopa ik akostiníchoh okmá ná isht apíla yómiká ish íshi áhina kat chim áyalhpísah, ná ahíka iksho ikmat chikkósi atahlá híliah. Maashatinaa anumpuliha hattak pisa ayyokvsat, micha tukmvt hokmi biskakcha hattak micha tukmvt hattak ili tukmvt ahofa falusaat okchifo pisa toklo paali tukmvt ahofa yakni.

Tagalog Kung ikaw o ang isang tao na tinutulungan mo, ay may mga tanong tungkol sa alinman sa mga ino-offer ng Ambetter Health, at hindi mahusay sa Ingles, may karapatan kang makakuha ng libre at nasa oras na tulong at impormasyon nang nasa iyong wika. Kung ikaw o ang isang tao na tinutulungan mo, ay may kondisyon sa pandinig at/o paningin na nakakahadlang sa komunikasyon, may karapatan kang tumanggap ng libre at nasa oras na mga karagdagang tulong at serbisyo. Para makatanggap ng mga serbisyo para sa pagsasalina-wika o karagdagang serbisyo, mangyaring makipag-ugnayan sa Mga Serbisyo sa Miyembro para sa iyong partikular na Planong Pangkalusugan sa pamamagitan ng telepono sa pamamagitan ng pagsangguni sa page ng Impormasyon sa Pakikipag-ugnayan ng Planong Pangkalusugan na nasa ibaba.

Amharic እርስዎ፣ ወይም እርስዎ እየረዱት ያለ ሰው፣ ስለ ማንኛውም የAmbetter Health አቅርቦቶች ጥያቄዎች ካላችሁ፣ እና በእንግሊዘኛ ማውራት የሚያስቸግራችሁ ከሆነ፣ በቋንቋዎ ያለ ምንም ወጪ እና በጊዜው እርዳታ እና መረጃ የማግኘት መብት አላችሁ። እርስዎ፣ ወይም እርስዎ እየረዱት ያለ ሰው፣ ለመግባባት እንቅፋት የሚፈጥር የመስማት እና/ወይም የአይታ ችግር ካላችሁ፣ ኢንፎርሜሽን እርዳታዎችን እና አገልግሎቶችን ያለ ምንም ወጪ እና በጊዜው የማግኘት መብት አላችሁ። የትርጉም ወይም ኢንፎርሜሽን አገልግሎቶችን ለማግኘት፣ እባክዎን ለተለየ የጤና አቅድ ያላባላት አገልግሎቶችን በስልክ ከዚህ በታች ያለውን የጤና አቅድ የአውቂያ መረጃን በመጥቀስ ያነጋግሩ።

Hindi यदि आपको, या आप जिनकी मदद कर रहे हैं, उनको Ambetter Health के किसी भी ऑफर के बारे में कोई सवाल पूछना है, और आप या वे अंग्रेजी को पूरी तरह से समझ नहीं पाते हैं, तो आपको बिना किसी शुल्क के और सही समय पर अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। यदि आपको, या आप जिनकी मदद कर रहे हैं, उनको सुनने और/या देखने में कोई ऐसी समस्या है, जिससे संचार में बाधा पड़ती है, तो आपको बिना किसी शुल्क के और सही समय पर संबंधित सहायक से मदद और सेवाएँ प्राप्त करने का अधिकार है। अनुवाद या संबंधित सहायक से सेवाएँ प्राप्त करने के लिए, कृपया नीचे दिए गए स्वास्थ्य योजना संपर्क सूचना पेज की ससरेफरेंस देते हुए, फोन द्वारा अपनी विशेष स्वास्थ्य योजना के लिए सदस्य सेवाओं से संपर्क करें।

Cushite Yoo isin yookiin namni isin gargaaraa jirtan, waa'ee dhiyeessii Ambetter Health gaaffii qabaattan, akkasumas dandeettii afaan Ingiliffaa hin qabdan ta'e, gargaarsaa fi odeeffannoo afaan keessaniin baasii tokko malee argachuuf mirga qabdu. Yoo isin yookiin namni isin gargaaraa jirtan, rakkoo dhageettii fi/yookiin agartuu waliin dubbiif hin mijanne qabaattan, gargaarsaa fi tajaajilawwan gargaaraa baasii tokko malee argachuuf mirga qabdu. Tajaajila hiikkaa afaanii yookiin gargaaraa argachuuf, maaloo Tajaajiloota Miseensaa (Member Services) Karoora Fayyaa addaa keessaniif bilbilaan fuula Odeeffannoo Quunnamtii Karoora Fayyaa armaan gadii qunnaama.

French Creole Si oumenm, oswa yon moun w ap ede, gen kesyon sou youn nan òf Ambetter Health yo epi ou pa pale anglè, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis epi alè. Si oumenm oswa yon moun w ap ede, gen pwoblèm pou tande ak/oswa vizyon ki anpeche kominikasyon, ou gen dwa pou resevwa èd ak sèvis oksilyè gratis epi alè. Pou resevwa sèvis tradiksyon oswa oksilyè, tanpri kontakte Sèvis Manm plan sante w la pa telefòn pandan w ap sèvi avèk paj enfòmasyon kontak plan sante ki anba a.

Japanese あなたやあなたがサポートしている誰かが、Ambetter Health が提供するサービスについて質問することを希望していて、英語が堪能でない場合、ご自分の言語で無料かつタイムリーにサポートや情報を得る権利があります。あなたやあなたがサポートしている誰かが、コミュニケーションに支障がある聴覚障害や視覚障害をお持ちの場合、無料かつタイムリーに補助的な支援手段及びサービスを受ける権利があります。翻訳または補助的なサービスを受けるには、以下のヘルスプラン連絡先情報ページを参照して、電話で特定のヘルスプランのメンバーサービスにお問い合わせください。

Italian Se lei, o qualcuno che sta aiutando, ha domande su una qualsiasi delle offerte di Ambetter Health, e non parla fluentemente inglese, ha il diritto di ottenere assistenza e informazioni nella sua lingua gratuitamente e in tempi rapidi. Se lei, o qualcuno che sta aiutando, ha una condizione uditiva e/o visiva che impedisce la comunicazione, ha il diritto di ricevere sostegni e servizi ausiliari gratuitamente e in tempi rapidi. Per ricevere i servizi di traduzione o ausiliari, contatti i Servizi per i membri del suo Piano sanitario specifico tramite telefono, facendo riferimento alla pagina delle Informazioni di contatto del piano sanitario indicata di seguito.

Panjabi	<p>ਜੇ ਤੁਹਾਡੇ, ਜਾਂ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਰਹੇ ਕਿਸੇ ਵੀ ਵਿਅਕਤੀ ਦੇ Ambetter Health ਦੀਆਂ ਪੇਸ਼ਕਸ਼ਾਂ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹਨ, ਅਤੇ ਤੁਸੀਂ ਅੰਗਰੇਜ਼ੀ ਵਿੱਚ ਨਿਪੁੰਨ ਨਹੀਂ ਹੋ, ਤਾਂ ਤੁਹਾਨੂੰ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਬਿਨਾਂ ਕਿਸੇ ਲਾਗਤ ਦੇ ਅਤੇ ਸਮੇਂ ਸਿਰ ਸਹਾਇਤਾ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਜੇ ਤੁਹਾਨੂੰ, ਜਾਂ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਰਹੇ ਕਿਸੇ ਵੀ ਵਿਅਕਤੀ ਨੂੰ ਸੁਣਨ ਅਤੇ/ਜਾਂ ਨਜ਼ਰ ਸੰਬੰਧੀ ਕੋਈ ਸਮੱਸਿਆ ਹੈ ਜਿਸ ਕਾਰਨ ਸੰਚਾਰ ਵਿੱਚ ਰੁਕਾਵਟ ਪੈਦੀ ਹੋਵੇ, ਤਾਂ ਤੁਹਾਨੂੰ ਬਿਨਾਂ ਕਿਸੇ ਲਾਗਤ ਅਤੇ ਸਮੇਂ ਸਿਰ ਸਹਾਇਕ ਉਪਕਰਨ ਅਤੇ ਸੇਵਾਵਾਂ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਅਨੁਵਾਦ ਜਾਂ ਸਹਾਇਕ ਉਪਕਰਨ ਸੰਬੰਧੀ ਸੇਵਾਵਾਂ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਸਿਹਤ ਪਲਾਨ ਦੇ ਸੰਪਰਕ ਜਾਣਕਾਰੀ ਵਾਲੇ ਪੰਨੇ 'ਤੇ ਜਾ ਕੇ ਫੋਨ ਰਾਹੀਂ ਤੁਹਾਡੇ ਵਿਸ਼ੇਸ਼ ਸਿਹਤ ਪਲਾਨ ਲਈ ਮੈਂਬਰ ਸੇਵਾਵਾਂ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।</p>
Portuguese	<p>Se tiver dúvidas sobre as ofertas da Ambetter Health (ou se alguém que está a ajudar as tiver) e não for proficiente em inglês, tem o direito de obter ajuda e informações no respetivo idioma sem custos e de modo oportuno. Se tiver problemas auditivos e/ou visuais que impeçam a comunicação (ou se alguém que está a ajudar os tiver), tem o direito de receber apoio e serviços auxiliares sem custos e de modo oportuno. Para receber serviços de tradução ou de apoio auxiliar, contacte os Serviços para Membros do seu Plano de Saúde específico por telefone. Consulte os Dados de Contacto do Plano de Saúde na página abaixo.</p>
Persian	<p>اگر شما یا کسی که به او کمک می کنید، سوالی درباره هر یک از خدمات Ambetter Health دارید و به انگلیسی تسلط کافی ندارید، این حق را دارید که به صورت رایگان و به موقع، کمک و اطلاعات را به زبان خودتان دریافت کنید. اگر شما یا کسی که به او کمک می کنید، مشکل شنوایی و/یا بینایی دارید که مانع ارتباط می شود، این حق را دارید که به صورت رایگان و به موقع، خدمات و کمک های جانی مربوطه را دریافت کنید. برای دریافت ترجمه یا خدمات جانی، لطفاً بر اساس اطلاعات درج شده در صفحه «اطلاعات تماس طرح سلامت» در زیر، تلفن یا بخش اعضای طرح سلامت خود تماس بگیرید.</p>
Ukrainian	<p>Якщо у вас або в людини, якій ви допомагаєте, є запитання про якусь із пропозицій Ambetter Health і ви не володієте англійською мовою, ви маєте право отримати безкоштовну і своєчасну допомогу й інформацію вашою мовою. Якщо у вас або в людини, якій ви допомагаєте, є порушення слуху і/або зору, що перешкоджають спілкуванню, ви маєте право на безкоштовне та своєчасне отримання допоміжних засобів і послуг. Щоб отримати переклад або допоміжні послуги, зв'яжіться з відділом обслуговування учасників конкретного плану медичного страхування телефоном. Контактну інформацію наведено на відповідній сторінці плану медичного страхування нижче.</p>
Dutch	<p>Als u, of iemand die u helpt, vragen heeft over een van de Ambetter Health-aanbiedingen maar geen Engels spreekt, heeft u het recht om op tijd en gratis informatie te krijgen in uw eigen taal. Als u, of iemand die u helpt, problemen heeft met horen of zien waardoor er problemen zijn met communiceren, heeft u het recht om gratis en op tijd extra hulp en diensten te ontvangen. Als u een vertaling of extra diensten nodig heeft, kunt u telefonisch contact opnemen met de Klantenservice van uw specifieke ziektekostenverzekering via de onderstaande pagina met contactgegevens van die ziektekostenverzekering.</p>

Romanian

Dacă dvs. sau o persoană pe care o ajutați aveți întrebări cu privire la oricare dintre ofertele Ambetter Health și nu sunteți cunoscător al limbii engleze, puteți obține ajutor și informații în limba dvs., în timp util și fără niciun cost. Dacă dumneavoastră sau o persoană pe care o ajutați suferiți de o afecțiune auditivă și/sau vizuală care vă împiedică să comunicați, aveți dreptul de a primi asistență și alte servicii auxiliare în timp util și fără niciun cost. Pentru a beneficia de servicii de traducere sau de alte servicii de auxiliare, vă rugăm să contactați Serviciile pentru membri, pentru planul dumneavoastră specific de sănătate, prin telefonic, accesând pagina de informații de contact a planului de sănătate de mai jos.

**Mon-Khmer,
Cambodian**

ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងជួយ មានសំណួរអំពីការផ្តល់ជូនរបស់ Ambetter Health ណាមួយ និងមិនមានជំនាញភាសាអង់គ្លេស អ្នកមានសិទ្ធិទទួលបានជំនួយ និងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ និងទាន់ពេលវេលា។ ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងជួយ ឬមានបញ្ហាក្រចៀក និង/ឬភ្នែក ដែលបង្កជាឧបសគ្គដល់ការប្រាស្រ័យទាក់ទង អ្នកមានសិទ្ធិទទួលបានជំនួយ និងសេវាកម្មជំនួយដោយឥតគិតថ្លៃ និងទាន់ពេលវេលា។ ដើម្បីទទួលបានការបកប្រែ ឬសេវាកម្មជំនួយ សូមទាក់ទងផ្នែកសេវាបម្រើសមាជិកសម្រាប់គម្រោងសុខភាពជាក់លាក់របស់ អ្នកតាមទូរសព្ទដោយយោងតាមទំព័រព័ត៌មានទំនាក់ទំនងគម្រោងសុខភាពខាងក្រោម។

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